

NIT

[NOTICE INVITING e-TENDER]

No. : WBKP/CP/NIT-19/96 CCTV CAMERA/08 PS/RE/TEN, Dated : 28.01.2026

Re-e-Tender
FOR SUPPLY, INSTALLATION & MAINTENANCE OF
96 NOS. CCTV CAMERA
TO BE INSTALLED AT 08 PSs
OF
KOLKATA POLICE



KOLKATA POLICE DIRECTORATE

Tender Section, 18, Lalbazar Street, Kolkata – 700 001.

Ph. : (033) 2250 5275

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NOTICE INVITING E-TENDER

e-Tenders are invited by the **Commissioner of Police, Kolkata** from the bonafide Dealers/Original Equipment Manufacturers/System Integrator (SI)/Traders/Registered SSI Units/Industrial Undertakings/Organizations own and managed by Govt. based on Medium and Large Scale units for **Supply, Installation & Maintenance of 96 Nos. CCTV Camera (32 nos. of Outdoor Camera and 64 nos. of Indoor Camera) to be installed at 08 Police Stations of Kolkata Police under State Action Plan of the Scheme "ASUMP"**.

The detailed e-Tender document can be downloaded from <https://wbtenders.gov.in>. Bidder has to submit their bid correctly duly digitally signed in this portal online. Necessary link may also be followed at Kolkata Police Official website – <https://www.kolkatapolice.gov.in>.

Name of Work	Supply, Installation & Maintenance of 96 Nos. CCTV Camera (32 nos. of Outdoor Camera and 64 nos. of Indoor Camera) to be installed at 08 Police Stations of Kolkata Police under State Action Plan of the Scheme "ASUMP" .	
Quantity	96 Nos. CCTV Camera	
Estimated Cost	Rs. 1,49,54,000/- (Rupees one crore forty nine lakhs fifty four thousand) only including GST	
Earnest Money Deposit	Rs.3,00,000/- (Rupees three lakhs) only through online submission. No alternative will be accepted.	
Type of Bid	Two-bid systems (Technical & Financial Bid).	
Date of Uploading of NIT Documents Online (Publishing Date)	29.01.2026 at 15.00 hrs.	
Documents Download start Date & Time (Online)	29.01.2026 at 15.00 hrs.	
Pre-Bid meeting Date & Time	may be arranged.	
Bid submission Start Date & Time (Online)	12.02.2026 at 15.00 hrs.	
Documents Download End Date & Time (Online)	20.02.2026 up to 15.00 hrs.	
Bid submission Closing Date & Time (Online)	20.02.2026 up to 15.00 hrs.	
Technical Bid opening Date & Time	23.02.2026 at 15.00 hrs.	
Technical Demonstration Date & Time	To be intimated later.	
Financial Bid Opening Date & Time	To be intimated in due course.	
Delivery Period	60 days from the date of issuance of Work/Supply Order.	
Validity of Offers	120 days from the date of opening of Financial Bid.	
Tender Opening Location	Office of the Commissioner of Police, Kolkata. 18, Lalbazar Street, Kolkata – 700 001.	
Contact Details	Tender Section – 18, Lalbazar street, Kolkata - 700 001. (Ground floor of Kolkata Police Hqrs.) Phone : (033) 2250 5275	On any working day during office hours (10:00 hrs. to 17:30 hrs.)
	e-Mail – tendersection@kolkatapolice.gov.in	

Bidders are requested to read the instruction carefully before submission of e-Tender.

Sd/-
for **Commissioner of Police,**
Kolkata

PART – A

I. DEFINITIONS

- i) **“Bidder”** means a bidder/firm/agency who has responded to this Tender Document by submitting his Technical and Financial Proposal.
- ii) **“Contract”** means the contract signed between the Kolkata Police and the successful bidder pursuant to the tender document herein.
- iii) **“Contract Price”** means the price to be paid to the Contractor for providing the intended solution, in accordance with the Contract.
- iv) **“Contractor”** means the successful Bidder whose bid to perform the Contract has been accepted by Kolkata Police and is named as such in the Letter of Intent (LoI)/Letter of Acceptance (LoA).
- v) **“Government”** means the Government of West Bengal.
- vi) **“Party”** means Kolkata Police or the Contractor, as the case may be, and “Parties” means both of them.
- vii) **“Services”** means the work to be performed by the contractor including the supply of related accessories, transportation, insurance, customization, commissioning, training, technical support, maintenance, repair, and other services necessary for proper operation of the intended equipment to be provided by the contractor and as specified in the Contract.

II. PRE-BID QUALIFICATIONS

1. **Company Registration :**

The responding Bidder should be registered under statutes of India. The organization should be of repute and be incorporated/registered in India.

2. **Trade Licence/Professional Tax/IT Return :**

The responding Bidder should have valid Trade Licence issued by the competent authority for similar type of works and also valid Professional Tax Certificate & Income Tax Clearance Certificate.

3. **Undertaking Regarding Blacklisting :**

- a) The bidder should not have been blacklisted by any Central/State Government/Public Sector Undertaking for the tendered item and/or any other item. An undertaking in this regard should be submitted by the bidder in the form of affidavit (Annexure-III), otherwise the bid shall be summarily rejected.
- b) If the selected firm is found/detected Blacklisted by any Central/State Government/Public Sector Undertaking (for the tendered item or any other item) at any stage of procurement process, the acceptance of the selected firm and/or the supply order etc., if issued would be treated as cancelled and the contract in whole will be terminated with immediate effect without any intimation to the concerned firm.
- c) In this case the EMD/SD will be forfeited and the Commissioner of Police, Kolkata reserves the right to initiate the proceedings against the selected vendor. In this regard, the Commissioner of Police, Kolkata reserves the right to select the second lowest (L2) vendor for supply of the tendered item. The decision taken by Kolkata Police authority in the matter will be treated as full & final in this regard. The bidders will have to furnish an undertaking in this matter in the form as given in Annexure-III.

4. **Undertaking Regarding Acceptance of the Terms & Conditions :**

The bidders shall have to submit an undertaking regarding acceptance of the Terms & Conditions of the NIT in Annexure-I.

5. **Insolvency/Criminal Activities :**

In case of Partnership/other Firm –

- a) None of the partners/owner should be insolvent, in receivership, bankrupt or being wound up and their affairs are not being administered by the Court or a judicial officer, their business activities have not been suspended and subjected to any legal proceedings.
- b) None of the partners/owner should have been convicted of any criminal offence related to professional conduct or of the making of false statement or misrepresentation as to their qualifications.
- c) The act of the breach of performance of the contract by any of the partners shall be binding on the firm.

- d) The bidder shall be construed to mean the prime bidder and all clauses as are applicable to a bidder shall also be applicable to the prime bidder.

6. Annual Turnover :

The bidder is desirable to have had an Annual Turnover of **Rs.75.0 lakh** only for the last financial year. **A certificate from Chartered Accountant should be attached stating the annual turnover.**

7. Credentials :

Documents in the form of work completion certificates & payment certificates of executing similar nature of works have done **not less than 50%** of the estimated cost, which is applicable for eligibility in this tender.

8. Work Experience :

The Bidder should have experience in the relevant field for at least last 3 (three) years.

9. PAN No. :

The bidder should have in its name PAN (Permanent Account Number) with Income Tax authority in India.

10. Goods & Services Tax (GST) :

The bidder should have Goods & Services Tax Identification Number (GSTIN) in its name.

11. Employees/Manpower under the Bidder :

The bidders should have sufficient no. of technically qualified support staff on their roles. **A declaration in this respect has to be submitted.**

12. Authorization/OEM Certificate :

- i) OEM producing the item proposed by the bidder shall not have been blacklisted by any State/Central Government Department or Central or State PSUs/GeM/Army/Navy/Airforce/CAPF/RPF/Indian Railways/Other Govt. Entities/Globally as on bid submission date (Declaration on OEM on Letterhead).
- ii) Copy of **Tender Specific Authorization Certificate mentioning the period of end-of-life** from Manufacturer should be submitted (**Annexure-V**) otherwise the bid may be rejected. **Any representation through a Dealer/ Distributor/Joint Venture/consortium/subsidiary shall not be treated as OEM.**
- iii) OEM and his authorized partner can't bid for same item in same tender.

13. OEM Qualification Criteria :

A Manufacturer Certificate for CCTV Camera Equipment	
i	All CCTV camera systems must be in compliance with CE, FCC, RoHS, E-Waste Management and UL/BIS certifications. Model-wise, series-wise details should be available on the BIS website. Revocation of cancellation letter from BIS registration of valid safety registration with BIS under IS 13252 as on date must be uploaded by CCTV OEM.
ii	OEM should have own online-dedicated CCTV support centre available during working hours and a fully equipped repair and maintenance office in India. Full disclosure should be made to ensure that the OEM can be contacted in case there are any requirements in future.
iii	The BIS certificate should be in the name of the quoted OEM. The CCTV OEM should have its own Factory in India.
iv	The quoted model should be complied with STQC Certificate. STQC Certificate should be provided prior to opening of Financial Bid, which will be intimated in due course.
v	The OEM should offer ISO 9001:2015, ISO 14001:2015, ISO 27001: 2013, ISO 45001:2018, ISO 27032:2012 and CMMI Level 5 for their manufacturing process.
vi	The quoted CCTV OEM should be an Active member of ONVIF. For verification purposes, all the relevant details should be available on the ONVIF website. The OEM should give the declaration about its active membership.
vii	The MAC address of the cameras must be registered in the name of OEM.
viii	Malicious code Undertaking letter from OEM.
ix	OEM BRAND Should have its trade mark registration under Intellectual Property of Govt. of India
B Manufacturer Certificate for Network Passive Equipment	
i	OEM must provide declaration on conformity of all the passive components to the following standards: TIA/EIA 568-C.2 & TIA/EIA 568-C.3 & ISO/IEC 11801.
ii	OEM should be a Steering committee member of Telecommunications Industry Association (TIA) committee or BICSI, ISO 9001, 140001, ISO 27001, ISO45001.

iii	OEM Should ISO 9001, ISO14001) certificate on Design, Development and manufacture of Software and Hardware Solutions for communication networks.
iv	All products must have RoHS Compliant.

14. Proprietary Article Certificate :

In case the bidder is **OEM** i.e. Manufacturing Units, he will have to submit authentic documents/ Propriety Article Certificate.

15. Solvency Certificate :

- The Bidder shall be required to submit a valid Solvency Certificate, issued within the last 24 months as on the date of bid submission issued by any Nationalized/Scheduled Bank or by a practising Chartered Accountant (CA) in accordance with applicable financial norms, **for an amount equal to the estimated cost.**
- The submitted Solvency Certificate must clearly indicate the assessed solvency/financial capacity of the Bidder and be duly signed, sealed, and verifiable through the issuing authority.
- Non-submission of a valid Solvency Certificate, or submission of an invalid/expired/unverifiable certificate, shall render the bid liable for rejection.**

III. INFORMATION FOR THE BIDDER

1. Responsibility :

- It is the responsibility of the Bidder to submit the bid in the formats given and as per the terms & conditions of the tender documents. In the event of any doubt regarding the terms & conditions/formats, the Bidder concerned may seek clarifications from the authorized offices of Kolkata Police mentioned on Page.3 of this document. If required Kolkata Police may issue corrigendum during this tender period.
- All items in the Tender should be clearly mentioned along with its Brand & Parts Serial No. The items may be from different manufacturers, but the Bidders should provide one certificate owning the responsibility of integration along with concerned manufacturers' authorization for such items as well as the existing infrastructure.
- The Bidder should also give an undertaking in the form of an affidavit that the Hardware & Software supplied by the vendor is genuine and does not contain/used or any refurbished parts/software and should not have any malware etc.

2. Office for Communication :

- Local Office Requirement :** The Bidder shall have a fully functional office within the State of West Bengal. The address and contact details of such office shall be clearly stated in the bid.
 - The Bidder shall have a fully functional office within the State of West Bengal. The valid Trade Licence, desired GSTIN Registration in West Bengal, Address and Contact details of such office shall be clearly stated in the bid.
 - Any other documents up to satisfaction of the competent authority of Kolkata Police.
- Service Delivery Centre within KMDA Jurisdiction :** The Bidder shall maintain a dedicated Service Delivery Centre located within the jurisdiction of the Kolkata Metropolitan Development Authority (KMDA). **The Bidder shall provide documentary evidence in support of the same.**
- Details of Support Infrastructure:** The Bidder shall furnish comprehensive details of their support and service infrastructure, including but not limited to:
 - Registered Office Address
 - Local Office Address (West Bengal)
 - Service Delivery Centre Address (within KMDA jurisdiction)
 - Contact Phone/Mobile Numbers
 - Fax Number (if available)
 - Official e-Mail ID
 - Names and contact details of authorized service personnel
- Service Response & Downtime Management :** The Bidder shall clearly specify the modalities and standard operating procedures (SOPs) through which prompt response to maintenance/service calls will be ensured. The Bidder shall also outline measures proposed for ensuring **minimum equipment downtime**, including availability of standby arrangements, escalation matrix, and response/resolution timelines.
- Non-submission of the above details or failure to meet the requirements stipulated in this clause may render the bid liable for rejection.**

3. Brochures :

Scan copy Brochures (Product Catalogue) of the item(s) must be uploaded alongwith bid.

4. Earnest Money Deposit (EMD) :

Intending bidder has to deposit the Earnest Money **Rs.3,00,000/- (Rupees three lakhs) only** through online submission. No alternative will be accepted. Annexure-II may be referred for this purpose.

5. EMD Exemption :

Firms registered as a Small Scale Industry/MSME/NSIC/C&SSI Department, West Bengal may, however, be exempted from depositing Earnest Money on production of satisfactory documents in support of their claim.

6. Taxes & Other Clearance Certificates :

- All bidders shall have to submit copy of the valid **Trade License, GSTIN and Professional Tax** along with tender on West Bengal e-Tender portal. **Tenders received without such certificates will not be considered.**
- Any claim of GST or any other prevalent Taxes & Duties, if applicable, should be clearly mentioned against the rate of item.

7. Pre-Bid Meeting :

Pre-bid Meeting will be held on **may be arranged.** in Lalbazar Kolkata Police Headquarters with the interested bidders. Bidder should send their queries through e-mail to Tender Section, KPD (tendersection@kolkatapolic.gov.in) at least 01 (one) day before pre-bid meeting. **Participation in the Pre-Bid Meeting will be limited to two persons per bidder along with valid authorization.**

8. Canvassing :

Any attempt of canvassing on the part of the bidders will render their tender liable to rejection summarily.

9. Site Inspection :

Intending bidders may visit and inspect the site on any working day during office hours under intimation to concerned office (Annexure-VII).

10. Type of Bid :

The tender shall comprise of two-bid systems namely –

- Technical (Fee/PreQual/Technical)** - The technical bid consisting of all technical details along with commercial terms and conditions;
- Financial (Finance)** – Financial bid indicating item-wise price for the items mentioned in the BoQ.

11. Submission of Bids :

Tenders are to be submitted online within the prescribed date & time using the Digital Signature Certificate (DSC).

A) Technical Proposal – Scanned documents (.PDF) will have to be uploaded under the cover named **“Fee/PreQual/Technical”** containing the following folders :

- EMD/Exemption Certificate** (i.e. proof of RTGS/NEFT or SSI/NSIC/MSME certificates),
- NIT** (The .pdf of the NIT may be uploaded directly and digitally signed),
- Technical Documents** (i.e. Compliance of Technical Specifications, Product Catalogue/Brochure etc.),
- Other Important Documents (OID)** – The following documents must be uploaded, otherwise bids could not be submitted online :

Sl. No.	Category Name	Sub-Category Description	Detail(s)
A.	Certificate(s)	Certificate(s)	GSTIN (Valid) , PAN , P Tax (Challan) (if applicable), Latest IT Acknowledgement, Solvency Certificate
B.	Company Detail(s)	Company Detail	Proprietorship Firm (Valid Trade License) Partnership Firm (Partnership Deed, Valid Trade License) Ltd. Company (Incorporation Certificate, Valid Trade License) Society (Society Registration Copy, Valid Trade License)
C.	Credential	Credential	<ul style="list-style-type: none"> Work Completion Certificates Payment Certificates
D.	Financial Info	P/L and Balance Sheet	<ul style="list-style-type: none"> Balance Sheet (Last 3 years). Profit & Loss A/c (Last 3 years).

Sl. No.	Category Name	Sub-Category Description	Detail(s)
E.	Declaration	Declaration	<ul style="list-style-type: none"> Undertaking Regarding Blacklisting to be submitted in the form of affidavit (Annexure – III). Undertaking regarding acceptance of Terms & Conditions of NIT as per Annexure – I.
F.	Manpower	Employee/Tech. Personnel	<ul style="list-style-type: none"> Self Declaration

Note : Tender/bid documents need not be signed, stamp and scanned for upload. The pdf of the document may be uploaded directly and digitally signed. Unnecessary documents need not be uploaded. Scanning of documents should be at **150 dpi**. File extension type .rar may be discontinued except for World Bank and Asian Development Bank tenders. **Only .pdf files should be uploaded with minimum file size.**

- v) **Other Documents** – (i.e. documents are not listed in the Table above),
- vi) **Checklist** (as per **Annexure-IX**).

B) Financial Proposal –

Financial bid should be uploaded under the cover named “Finance” containing the folder BOQ.

- a) The bidder is to quote the rate online through computer in the space marked for quoting rate in the BoQ. The **base price (rate per unit)** shall be quoted in the space earmarked for the same. **Tax and duties shall have to be mentioned separately in the columns provided for the purpose.**
- b) **The BOQ must not be modified/replaced by the bidder. The bidder should upload the downloaded BOQ after filling the relevant columns; else the bidder is liable to be rejected for that tender. Bidders are allowed to enter the Bidder Name and Values only.**

13. Evaluation Process :

A) Opening of Technical Proposal –

- i) A Committee comprising of senior officers of Kolkata Police will open and assess the Technical bid of the Tender.
- ii) Cover for technical documents will be opened. Decrypted (transformed into readable formats) documents will be downloaded & handed over to the “Tender/Technical Committee”. If there is any deficiency in the documents the tender will summarily be rejected.
- iii) During evaluation the committee may summon the bidders & seek clarification/ information or additional documents or original hard copy of any of the documents already submitted.
- iv) If any bidder fails to produce the original hard copies of the documents on demand of the “Tender Committee” within a specified time frame and if any deviation is detected in the hard copies from the uploaded soft copies, it may be treated as submission of false documents by the bidder and action may be referred to the appropriate authority for prosecution as per relevant law.
- v) Summary list of technically qualified bidders will be uploaded online.

B) Opening of Financial Proposal –

The Financial bids of technically qualified bidders only will be considered for financial bid evaluation. Lowest financial bid will be designated as L1. Second lowest as L2 and so on.

14. Demonstration :

The demonstration of the item/equipment will have to be arranged by the bidder before the Tender committee during technical evaluation on a convenient date after opening of the technical bid. If any or all the items/equipment are not found suitable and/or up to the mark by the members of the Tender Committee, the same shall be liable to be rejected. The decision of Tender Committee and/or any other Committee constituted for the purpose will be taken as final. **The bidder is liable for the cost of equipment/product of demonstration and Kolkata Police will never accept the demonstrated item(s) at the time of delivery.**

15. Tender Acceptance & Rejection :

The following considerations shall be taken into account while evaluating the bids –

- i) Whether the goods and services offered are as per the requisite tender specifications in the document.
- ii) Whether the bidder has submitted all the information/documents as required to be submitted along with the Bid.

- iii) Bidders with variance/contradiction between Technical Bid and Financial Bid will be liable for rejection.
- iv) Bidders submitting incomplete information, subjective and conditional offers as well as partial offers will be liable for rejection.
- v) Tenders with the Technical Bid not containing EMD amount/EMD exemption certificates will be summarily rejected.
- vi) In addition to the above rejection criteria, if there is non-compliance of any of the other clauses of this Tender Document, the tender is liable for rejection.

16. Letter of Intent/Acceptance (LoI/LoA) :

- i) On completion of e-Tender formalities, Letter of Intent (LoI)/Letter of Acceptance (LoA) will be issued in favour of the selected bidder (L1).
- ii) The instant e-tender accepted rate of the tendered items will remain valid for 01 (one) year from the date of issuance of LoI/LoA.
- iii) Commissioner of Police, Kolkata reserves the right for placement of work order at any time during the validity period of the tender and the contractor will be bound to execute the work as per accepted rate.

17. Work Order :

Work order will be issued subsequently after completion of required formalities.

18. Security Deposit (SD) :

- i) The contractor shall have to deposit a sum equivalent to **10%** of the total value of the Work Order (excluding admissible Taxes/GST) as Security Deposit in the form of Bank Guarantee/Bank Deposit Receipt, National Savings Certificate issued by the Post Office (P.O.) duly pledged in favour of the Commissioner of Police, Kolkata or in a Savings Bank Pass Book pledged to the Commissioner of Police, Kolkata or in Government Securities endorsed to the Commissioner of Police, Kolkata or FDR (of Scheduled Bank) valid till the expiry of the warranty period and to furnish an undertaking in the prescribed form (Annexure-IV) and also execute an agreement (Annexure-VI) within 10 days from the date of issue of the Work Order failing which the Letter of Acceptance (LoA)/Work Order may liable to be cancelled.
- ii) The Security Deposit will be released after satisfactory completion of the comprehensive warranty period. **Security Deposit will not carry any interest.**
- iii) In the event of the contractor fails to make Security Deposit, Commissioner of Police, Kolkata may, at his discretion, forfeit the earnest money lodged with this tender and cancel the LoI/LoA.
- iv) **No exemption will be allowed from depositing Security Deposit those who have MSME/NSIC certificate.**

19. Additional Performance Security :

- i) The successful bidder shall have to deposit a sum equivalent to **10%** of the total value of the Work Order (excluding admissible Taxes/GST) as Additional Performance Security in the form of Bank Guarantee from a Scheduled Bank, valid up to the warranty period, if the accepted bid value is **80% or less** than the estimated amount put to tender.
- ii) If the successful bidder fails to submit Additional Performance Security within 07 (seven) working days from the date of LoA, his Earnest Money will be forfeited.
- iii) The Additional Performance Security will be released after completion of the whole project i.e. after satisfactory completion of the warranty period. **Additional Performance Security will not carry any interest.**
- iv) In the event of failure to execute the Work Order satisfactory or in the event of default by the bidder, the Additional Performance Security will be forfeited.

20. Warranty & Maintenance :

- a) Contractor will have to give **05 (five) years** comprehensive warranty and maintenance on all components from the date of Go-live of the project. After completion of comprehensive warranty period Kolkata Police may go for fresh AMC with the supplier. Hence bidder should maintain sufficient stock of spares with them even after the expiry of the warranty period.
- b) The Contractor is liable for repairing all or any sort of damage detected during the warranty period completed free of cost.
- c) During the warranty period no active component should be declared "End of Life". In case it is declared "End of Life" during this period, the vendor has to replace such equipment at their own cost. **A letter of Confirmation by OEM shall be mandatory (Annexure-V).**

- d) During warranty period if any camera found not functioning or got damaged, L1 bidder have to replace it with the same camera or camera with higher specification.
21. **Post-Warranty Annual Maintenance Contract (AMC/CAMC) :**
- a) **Post-Warranty Maintenance Engagement :** Upon expiry of the Comprehensive Warranty Period, Kolkata Police may, at its sole discretion, enter into a fresh Annual Maintenance Contract (AMC) or Comprehensive Annual Maintenance Contract (CAMC) with the Contractor for continued maintenance of the supplied goods/equipment.
 - b) **Such AMC/CAMC shall be subject to:**
 - i) mutual written agreement between Kolkata Police and the Contractor;
 - ii) **cost not exceeding 10%** of the original Contract Value for each subsequent year; and
 - iii) the Contractor shall submit a declaration in writing that he shall enter into such AMC/CAMC contract.
 - c) The Contractor shall comply with all terms and conditions stipulated under the AMC/CAMC agreement, as mutually finalized.
 - d) The Bidder shall submit a duly signed declaration in the prescribed format (Annexure-VI) confirming acceptance of the above conditions relating to post-warranty AMC/CAMC. **Failure to submit such declaration along with the bid documents may render the bid liable to rejection.**
22. **Award of Contract :**
The Award of Contract will be notified through West Bengal e-Tender portal.
23. **Delivery/Completion of Work :**
The delivery/completion of work period shall in no case exceed a period of **60 days** of the issuance of Work Order. The Commissioner of Police reserve the right to extend the delivery period against any satisfactory reason thereafter.
24. **Service Level Agreement :**
Upon completion of supply/installation/successful commissioning of the equipment, the Selected Bidder shall be required to enter into a **Service Level Agreement (SLA)** with Kolkata Police for Warranty and Support Services.
- a) The SLA shall incorporate detailed **Terms & Conditions**, including but not limited to the following:
 - i) Scope of warranty coverage;
 - ii) Preventive and corrective maintenance obligations;
 - iii) Response time and resolution time commitments;
 - iv) Uptime availability requirements;
 - v) Reporting, documentation, and escalation mechanism;
 - vi) Penalties for SLA non-compliance;
 - vii) Any additional clauses, if required by Kolkata Police.
 - b) Execution of the SLA is **mandatory**. The Selected Bidder shall sign the SLA within the stipulated time as communicated by Kolkata Police. Failure to execute the SLA or failure to comply with its provisions may result in **withholding of payments, forfeiture of Performance Security**, and/or any other administrative action deemed appropriate by Kolkata Police.
 - c) The SLA shall remain valid and enforceable for the entire warranty period and any extended support period, as applicable.
25. **Supply of Stores/Execution of Works :**
- i) The Contractor shall be liable to supply/execute the tendered item as per agreement mutually agreed upon against placement of order of supply from time to time by the Commissioner of Police, Kolkata within the time specified in the respective order. The Commissioner of Police, Kolkata reserves the right for placement of Supply/Firm Order at any time during the validity period of the Lol and the Contractor is bound to supply the tendered item as per accepted rate of the respective tender.
 - ii) If the Contractor by any cause, other than his own neglect or default, be prevented or delayed from supplying items/goods as aforesaid, the periods provided in clause may be extended by the Commissioner of Police, Kolkata on being satisfied that reasonable grounds exist for such delay.
 - iii) The Contractor shall provide, at his own expense, all tools, plant, implements, packing, coolie hire charges etc. as will be necessary for the due performance of the contract. No claim on these accounts shall be entertained.
 - iv) Random Testing of the delivered items will also be done at the time of Acceptance at the expense borne by the bidder.

- v) Hard & Soft Copies of operating & technical literature both in English are required at the time of supply of the stores.
- vi) In case of any default/negligence on the part of the Contractor during/after supply of items or execution of work or at any stage of implementation of the project, the Contractor is liable to pay demurrage @5% of total project cost in addition to forfeiture of EMD/SD as the case may be.

25. Training & Technical Support :

The after sale training, technical support during Warranty for the tendered item(s) should be done by the Contractor "Free of Cost". **An Undertaking should be submitted along with the bid.**

26. Work Completion & Liquidated Damages :

In case of non-completion of work within **60 days**, Kolkata Police shall be entitled to levy and recover Liquidated damages/penalty @0.5% on the total project cost per week or part thereof of the delay subject to maximum 10% of work order if the delay is intentional. However, if the delay is due to any circumstances beyond the control of the contractor no such liquid as per discretion of the authority. Any delay beyond **60 days** may result in cancellation of supply order and forfeiture of SD.

27. Payment :

- a) The process of payment will be initiated only after receiving a satisfactory certificate by the Acceptance Committee to be formed for this purpose after completion of supply/work.
- b) The mode of payments to be made in consideration of the work to be performed by the bidder shall be as follows :

- **100% – On completion of supply, installation & Go-live of the project.**

IV. GENERAL TERMS & CONDITIONS

- 1) It should be noted that the Contractor will be selected purely on "PROVISIONAL BASIS".
- 2) Any attempt of canvassing on the part of a bidder will render his tender liable to rejection summarily.
- 3) The Commissioner of Police, Kolkata reserves the right to accept any bid, and to annul the bid process and reject all bids at any time, without assigning any reason, prior to placement of supply order/ signing of contract, without thereby incurring any liability to the affected Bidder or any obligation to inform the affected Bidder of the grounds thereof.
- 4) This contract shall not be sublet either wholly or partly without the written permission of the Commissioner of Police, Kolkata and on breach of this provision the Commissioner of Police, Kolkata may cancel the contract and forfeit the Security Deposit and the Contractor shall have no claim for loss thereby resulting to him on any account whatsoever.
- 5) Any breach by the Contractor of any of the terms of the contract, the Commissioner of Police, Kolkata may, in addition to recovering any loss to sustain, terminate the contract on seven (07) days notice to the Contractor. The decision of the Commissioner of Police, Kolkata shall be the final on all questions as to the extent, meaning or construction of the said schedule or any descriptions, prices or other matters therein.
- 6) In the event of failure to supply the articles/execute the work according to approved commodities/ samples as agreed upon by the Contractor, the contract will be stand as cancelled.
- 7) The Commissioner of Police, Kolkata reserves the right to revise the quantity of the tendered article/item as per requirement and/or availability of fund within the validity period of tender which is 01 (one) year.
- 8) The Commissioner of Police, Kolkata may accept the tender in respect of all the items tendered for, or any of them, or any part of all or any of them, by notifying the Contractor accordingly and the tender shall thereupon be considered as a tender for the quantity so accepted.
- 9) The Commissioner of Police, Kolkata reserves the right to invoke and/or cancel the Supply/Firm Order, if situation so warrants or the terms and conditions are not complied with, without assigning any reason thereto.

V. GROUND FOR BLACKLISTING

a) At the Stage of Competitive Bidding – on the ground of :

- i) Submitting false documents as far as the eligibility criteria are concerned,
- ii) Submission of bid which involves concealment/suppression of facts in the bids in order to influence the outcome of eligibility screening or any other stage of open bidding.
- iii) Unauthorized use of one's name or the name of any other firm for the purpose of bidding,
- iv) Withdrawal of a bid, or refusal to accept an award, or enter the contract with the Govt. without justifiable cause, after he had been adjudged as having submitted the lowest responsive bid,

- v) Refusal or failure to post the required performance security within the prescribed time, as indicated in the detailed tender notice.
 - vi) Refusal to clarify in writing its Bid during post qualification within the prescribed period as contained in the detailed tender notice from receipt of the request for clarification.
 - vii) Any documented unsolicited attempt to unduly influence the outcome of bidding in his favour,
 - viii) All other acts that tend to defeat the purpose of competitive bidding which is contrary to financial rules of the Government e.g. habitual withdrawing from bidding except valid reasons, not complying with the requirements during bid evaluation.
- b) At the Stage of Contract Implementation – on the ground of :**
- i) Failure on the part of the firm to supply items as per Supply Order/Work Order due solely to his fault or negligence within the prescribed period as mentioned in the detailed tender notice.
 - ii) Failure to fully and faithfully comply with the contractual obligations without valid cause or failure to comply with any written lawful instruction of the procuring entity or its representative(s) pursuant to the implementation of the contract.
 - iii) Assignment and sub-contracting of the contract or any part thereof
 - iv) Unsatisfactory progress in the delivery/execution of goods/items/work in case of procurement,
 - v) Supply of inferior quality of goods/service/work, as per accepted specification/sample/ specimen of item(s).
 - vi) Any other reason, which the procuring entity deems it logical to include in the contract, duly agreed by the Contractor.
 - vii) Failure of supply/execute within the stipulated period of time to be mentioned in the supply order/work order.

VI. DISPUTES & ARBITRATION

In case of any dispute or differences, relating to the terms of this agreement, the said dispute or difference shall be referred to the sole arbitration of Commissioner of Police, Kolkata or any other person appointed by him. The decision of the arbitrator shall be final and binding on both the parties. In the event of such arbitrator to whom the matter is referred to vacates his office on resignation or otherwise or refuses to do works or neglecting his work or being unable to act as arbitrator for any reason whatsoever, the Commissioner of Police, Kolkata shall appoint another person to act as arbitrator in the place of outgoing arbitrator and the person so appointed shall be entitled to proceed further with the reference from the stage at which it was left by the predecessor. The Bidder will have no objection in any such appointment on the ground that arbitrator so appointed is employee of Kolkata Police. The adjudication of such arbitrator shall be governed by the provision of the Arbitration and Conciliation Act, 1996, or any statutory modification or re-enactment thereof or any rules made thereof. The arbitration shall be held within the jurisdiction of Hon'ble High Court of Calcutta.

VI. TERMINATION OF CONTRACT

Kolkata Police may without prejudice to any other remedy or right of claim for breach of contract, terminate the contract in whole or in part by giving a notice of not less than 30 days to the contractor :

- a) If the contractor (Bidder) materially fails to render any or all the services within the time period(s) specified in the contract or any extension thereof granted by Kolkata Police in writing and fails to remedy its failure within a period of thirty (30) days after receipt of the default notice form Kolkata Police.
- b) If the contractor in the judgment of Kolkata Police has engaged in corrupt or fraudulent practices in competing or in executing the contract.

VIII. FORCE MAJEURE CLAUSE

The Bidder shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if the delay in performance or other failure to perform its obligations under the contract is a result of an event of Force Majeure. For purposes of the clause, "Force Majeure" means an event beyond the control of the Bidder and not involving the Bidder's fault or negligence and not foreseeable. Such events may include wars or revolutions, fires, floods, epidemics, quarantine restrictions, freight embargoes etc.

PART – B

I. BILL OF MATERIALS & COMMERCIAL :

Sl. No.	Name of Items	Qty.	Unit	Make & Model	Rate (Rs.)	GST	Total Amount (Rs.)
1	4MP or higher IP Fixed Lens Dome camera 30 meters IR distance support (Indoor) with compatible VMS with perpetual licence	64	Nos.	Bidder to specify			
2	4MP or higher IP Fixed Lens Bullet camera 50 meters IR distance support (Outdoor) with compatible VMS with perpetual licence	16	Nos.	Bidder to specify			
3	4MP or higher IP Motorized Varifocal Lens Bullet camera support 60 meters IR distance (For Roadside) with compatible VMS with perpetual licence	16	Nos.	Bidder to specify			
4	Video Storage Server 12 Bay 5th/4th Gen, Intel Dual Socket Processor Intel Chipset Support 32 DIMM Slots supporting upto 8TB memory	8	Nos.	Bidder to specify			
5	Video Client Workstation: Intel Core™ i5-13600 Processor and 4GB Graphics Card	8	Nos.	Bidder to specify			
6	16 TB Enterprise HDD. Minimum rpm needed is 7200	96	Nos.	Bidder to specify			
7	L2 Enterprise 8 port 10/100/1000Mbps + 2* SFP Smart Managed PoE switch	24	Nos.	Bidder to specify			
8	8 Port Gigabit PoE + 2* SFP Giga Layer 2 Smart Managed switch.	8	Nos.	Bidder to specify			
9	43" 4K Display/LFD	8	Nos.	Bidder to specify			
10	UTP CAT-6 Indoor LSZH Cable 23 AWG (305 mtr Roll)	12	Nos.	Bidder to specify			
11	CAT-6, 1 Mtr. Factory-fitted Patch Cord	216	Nos.	Bidder to specify			
12	22U Rack (600 X 1000mm) with all accessories for control room	8	Nos.	Bidder to specify			
13	4U Rack with Fan & PDU	24	Nos.	Bidder to specify			
14	3 KVA On-Line UPS with external batteries for 60 mins backup, rack and links	8	Nos.	Bidder to specify			
15	24 Port CAT6 Loaded Patch Panel	24	Nos.	Bidder to specify			
16	25mm PVC Conduit	3000	Mtr.	Bidder to specify			
17	2 core 1.0 sq. mm. power cable	1800	Mtr.	Bidder to specify			
18	Camera mounting bracket/box	96	Nos.	Bidder to specify			
19	RJ 45 UTP Connector (Box - 100 nos.)	4	Nos.	Bidder to specify			
20	HDMI Cable 10 mtrs.	8	Nos.	Bidder to specify			
21	All equipments and material installation, Testing, Commissioning of the surveillance system.	1	JOB	SI			
22	Comprehensive warranty and maintenance of entire system along with firmware and software checks and upgradation for 5 years.	1	JOB	SI			

II. TECHNICAL SPECIFICATION :

Sl. No.	Feature	Specification	Technical Compliance
I. 4MP or higher Dome IP Camera (Indoor)			
	Camera		
1	Image Sensor	1/2.8" CMOS or better	
2	Min. illumination	Colour: 0.002 Lux or better at (F1.4/F1.6, AGC ON), 0 Lux with IR	
3	Preferred recording Resolution	4MP (2592 x 1520) @ 25fps or better	
4	Day & Night	IR Cut Filter with auto switch	
5	Digital Noise Reduction	3D DNR	
6	WDR	120dB WDR	
7	Others	Slow Shutter	
8	Lens	2.8mm or better fixed lens	
9	Shutter Speed	Electronic Shutter - 1s to 1/100,000s	
10	IR range	30m IR or higher	
11	Streaming Type	Should support minimum compressed stream (Individually Configurable), Quad Streaming Profile	
12	Video Compression	H.265, H.264 or better	
13	Image Enhancement	Privacy Mask, AGC, BLC, HLC, Auto-white balance	
14	Day/Night Switch	Day, Night, Auto, Schedule	
15	Defog	Better Clarity View in Foggy weather condition	
16	Network Protocol	HTTP; HTTPS; TCP/IP; UDP; UPnP; ICMP; DHCP; DNS; DDNS; NTP; QoS; IPv4; SSH; Unicast; RTSP; FTP	
17	Live View	Simultaneous Live View -Up to 6 channels	
18	API	Open Network Video Interface (PROFILE S or PROFILE G or PROFILE T)	
19	Preferable analytics	Line crossing detection, intrusion detection, Motion detection	
20	Ethernet Port	1 x RJ45 10M/100M self-adaptive Ethernet port	
21	Event trigger	Upload to FTP/memory card, Motion Detection; Mask Alarm; Disk Full; Disk R/W Error; IP Address Conflict; Event Input, Event Output; trigger recording; trigger capture; notify surveillance center	
22	Power Supply	DC12V, PoE (802.3at /af)	
23	Operating Conditions	0° C ~ + 60° C	
24	Ingress Protection	IP66/IP67 Ingress Protection, Surge 4000V, ESD6000V, IK10	
25	Edge Storage	Support microSD/micro-SDHC/micro-SDXC card, up to 512GB	
26	Power	12 VDC, PoE: 802.3at/af	
27	Audio	In-built Audio Recording/MIC	
28	Alarm	Alarm- 1 inputs, 1 output	
29	Certifications	CE, FCC, UL/BIS IS 13252, RoHS, STQC	
II. 4MP or higher IP Camera (Outdoor)			
	Camera		
1	Image Sensor	1/2.8" CMOS or better	
2	Min. illumination	Colour: 0.002 Lux or better at (F1.4/F1.6, AGC ON), 0 Lux with IR	
3	Preferred recording Resolution	4MP (2592 x 1520) @ 25fps or better	
4	Day & Night	IR Cut Filter with auto switch	
5	Digital Noise Reduction	3D DNR	
6	WDR	120dB WDR	
7	Others	Slow Shutter	
8	Lens	4mm or better fixed lens	
9	Shutter Speed	Electronic Shutter - 1s to 1/100,000s	
10	IR range	50m IR or higher	
11	Streaming Type	Should support minimum compressed stream (Individually Configurable), Quad Streaming Profile	
12	Video Compression	H.265, H.264 or better	
13	Image Enhancement	Privacy Mask, AGC, BLC, HLC, Auto-white balance	
14	Day/Night Switch	Day, Night, Auto, Schedule	
15	Defog	Better Clarity View in Foggy weather condition	

Sl. No.	Feature	Specification	Technical Compliance
16	Network Protocol	HTTP; HTTPS; TCP/IP; UDP; UPnP; ICMP; DHCP; DNS; DDNS; NTP; QoS; IPv4; SSH; Unicast; RTSP; FTP	
17	Live View	Simultaneous Live View -Up to 6 channels	
18	API	Open Network Video Interface (PROFILE S or PROFILE G or PROFILE T)	
19	Preferable analytics	Line crossing detection, intrusion detection, Motion detection	
20	Ethernet Port	1 x RJ45 10M/100M self-adaptive Ethernet port	
21	Event trigger	Upload to FTP/memory card, Motion Detection; Mask Alarm; Disk Full; Disk R/W Error; IP Address Conflict; Event Input, Event Output; trigger recording; trigger capture; notify surveillance center	
22	Power Supply	DC12V, PoE (802.3at/af)	
23	Operating Conditions	0° C ~ + 60° C	
24	Ingress Protection	IP67 Ingress Protection, Surge 4000V, ESD6000V, IK10	
25	Edge Storage	Support microSD/micro-SDHC/micro-SDXC card, up to 512GB	
26	Power	12 VDC, PoE: 802.3at/af	
27	Alarm	Alarm- 1 inputs, 1 output	
28	Audio	In-built Audio Recording/MIC	
29	Certifications	CE, FCC, UL/BIS IS 13252, RoHS, STQC	
III. 4MP or higher Motorized Varifocal Bullet IP Camera (For Roadside)			
Camera			
1	Image Sensor	1/2.8" CMOS or better	
2	Min. illumination	Colour: 0.003 Lux or better at (F1.4/F1.6, AGC ON), 0 Lux with IR	
3	Preferred recording Resolution	4MP (2560 x 1440) @ 25fps or better	
4	Day & Night	IR Cut Filter with auto switch	
5	Digital Noise Reduction	3D DNR	
6	WDR	120dB WDR	
7	Others	Slow Shutter,	
8	Lens	2.7-13.5mm motorized varifocal lens	
9	Shutter Speed	Electronic Shutter - 1s to 1/100,000s	
10	IR range	50m IR or higher	
11	Streaming Type	Should support minimum compressed stream (Individually Configurable), Quad Streaming Profile	
12	Video Compression	H.265, H.264 or better	
13	Image Enhancement	Privacy Mask, AGC, BLC, HLC, Auto-white balance	
14	Day/Night Switch	Day, Night, Auto, Schedule	
15	Defog	Better Clarity View in Foggy weather condition	
16	Network Protocol	HTTP; HTTPS; TCP/IP; UDP; UPnP; ICMP; DHCP; DNS; DDNS; Easy DDNS; NTP; QoS; IPv4; SSH; Unicast; RTSP; FTP	
17	Live View	Simultaneous Live View -Up to 6 channels	
18	API	Open Network Video Interface (PROFILE S or PROFILE G or PROFILE T)	
19	Preferable analytics	Line crossing detection, intrusion detection, Motion detection	
20	Ethernet Port	1 x RJ45 10M/100M self-adaptive Ethernet port	
21	Event trigger	Upload to FTP/memory card, Motion Detection; Mask Alarm; Disk Full; Disk R/W Error; IP Address Conflict; Event Input, Event Output; trigger recording; trigger capture; notify surveillance center	
22	Power Supply	DC12V, PoE (802.3at /af)	
23	Operating Conditions	0° C ~ + 60° C	
24	Ingress Protection	IP67, Lightning protection, surge protection and voltage transient protection, IK10	
25	Edge Storage	Support microSD/micro-SDHC/micro-SDXC card, up to 512GB	
26	Power	12 VDC, PoE: 802.3at/af	
27	Alarm	Alarm- 1 inputs, 1 output	
28	Audio	In-built Audio Recording/MIC	
29	Certifications	CE, FCC, UL/BIS IS 13252, RoHS, STQC .	
	Camera Mounting Accessories	All metal parts should be galvanized & this part belongs to Bidder's scope.	
IV. Video Storage Server 12 Bay			
Server			

Sl. No.	Feature	Specification	Technical Compliance
1	Processor	Intel® Xeon® Icelake Silver 4309Y (12M, 8C, 2.8Ghz) or equivalent	
2	Memory	32GB DDR4 RAM (factory-fitted) supports upto 1TB DDR4 RDIMM - 6DIMMS	
3	SATA SSD	2 nos 480 GB SATA SSD or better	
4	HDDs	12 nos Drive Bay slots support upto 20TB SATA 7200 RPM HDDs in each slot	
5	RAID	Broadcom 12Gb/s SAS controller with HW Raid 0,1,5,6,10,50,60 support through PCI-e slot	
	1G NIC	Integrated Dual Gigabit Ethernet ports	
	IPMI	Integrated IPMI Management Port	
6	10G Card	Dual port 10G Base-T Ethernet through PCI-e slots	
7	Exp Slot	4 PCI E x 8 Slot LP slots	
8	VGA	1 VGA Port(s)	
9	HDD Bay	12 x 3.5"/2.5" Hot-Swap NVMe/ SATA/ SAS drive bays	
10	RPS	Redundant Power Supplies	
11	FAN	Heavy Duty Fans with optimal fan speed control	
12	Operating Temperature	10° - 35° C	
13	Storage Temperature	- 40° - 70° C	
14	Operating Humidity	8-90% (non-condensing)	
V. Video Client Workstation			
	Workstation		
1	Processor	Intel® Core™ i5-13600 Processor (24M,14C, upto 5.0 Ghz)	
2	Chipset	Intel® B760M Chipset	
3	Memory	32GB DDR5 supports upto 128GB DDR5 non-ECC UDIMM - 4DIMMS	
4	M.2 SSD	1 x 512GB M.2 SSD	
	M.2 SSD	1 x 1TB M.2 SSD	
5	RAID	Onboard 4x SATA3 Controller with Raid 0,1,5,10 Support (Software Raid)	
	NIC	Integrated Dual LAN with Intel® Ethernet i225LM Ports or equivalent	
6	Sound	Integrated 7.1 HD Audio	
7	Graphics card	Nvidia GT 730-4GB Graphic card through PCI-e or similar	
8	Graphics Ports	1 DP 1.4a port, 1 HDMI 2.0b port, 1 DVI - D port,1 VGA port	
9	LED	29" LED Monitor + USB wired Keyboard & Mouse	
	Exp Slot	1 PCIe 5.0 x16 slots & 1 PCI-E 3.0 x2 slots	
10	HDD Bay	4 x 3.5" fixed drive Internal bays	
11	USB Ports	4 USB 2.0 port(s) (2 rear; 2 via header),2 USB 3.2 Gen2x2 port(s) (2 rear type C),4 USB 3.2 Gen2x1 port(s) (2 header,2 rear type A) & 2 USB 3.2 Gen1x1 port(s) (2 via header)	
12	TPM	TPM 2.0 onboard	
VI. HDD 16TB Enterprise Grade Surveillance			
	a) Capacity: 16TB (16 terabytes).		
	b) Interface: SATA 6 Gb/s.		
	c) Form Factor: 3.5-inch.		
	d) Rotational Speed (RPM): 7200 RPM class.		
	e) Cache: 512MB or higher.		
	f) Performance: High sustained write speeds		
VII. 8 Port 10/100/1000 mbps PoE Network Switch with 2 Gigabit Uplink and SFP combo ports			
	8 * 10/100/1000M RJ45 port + 2 * 1000Mbps 1000Base-T + 2* 1000Base-X SFP port PoE Switch, support 802.11af/at 15.4/30Watt each port, support upto 100 meters PoE and data transfer distance; VLAN, backplane bandwidth: 24Gbps, Total PoE power Budget 120W		
VIII. 8 port L2 Gigabit- Managed Switch with 2 SFP Port			

Sl. No.	Feature	Specification	Technical Compliance
	a) Full Gigabit Ports: 8×gigabit RJ45 ports and 2×gigabit SFP Slots provide high-speed connections. b) Centralized Management: Cloud access app for ultra convenience and easy management. c) Static Routing: Helps route internal traffic for more efficient use of network resources. d) Security Strategies: IP-MAC-Port Binding, ACL, Port Security, DoS Defend, Storm control, DHCP Snooping, 802.1X, Radius Authentication, and more. e) Optimize Applications: L2/L3/L4 QoS and IGMP snooping. f) Management: Web, CLI (Console Port, Telnet, SSH), SNMP, RMON, and Dual Image bring powerful management capabilities g) 6KV Lightning protection, operating temperature : 0°C to +60°C		
IX.	43" LED Commercial Display		
	Ultra HD 4K display, 300 Nits Brightness or better, IPS Panel, 24×7 operation capability, 2HDMI, 2USB, RJ45, Audio Out 3.5mm jack.		
X.	UTP CAT-6 Outdoor LSZH Cable 23 AWG		
1	Category 6 Outdoor cable shall be compliant with ANSI/TIA/EIA-568-C.2 & and ISO/IEC 11801 channel performance up to 85 mtr.		
2	Category 6 Outdoor cable shall be capable of enhanced performance for transmission of high speed data, digital and analogue voice and video (RGB) signals on LANs.		
3	Construction: 4 twisted pairs separated by internal X shaped, 4 Channel, full separator. Half shall not be accepted.		
4	Category 6 Outdoor cable shall be UV Resistant.		
5	Conductor dia: 23 AWG		
6	Insulation: Polyethylene		
7	Sequential meter marking should be available		
8	Color of Jacket: Black / Blue / Grey / Yellow / Orange		
9	Outer Jacket: PE		
10	Inner Jacket : PVC		
11	Filler : Central Slit Film Cross Filler		
12	Outer Diameter : 7.1 mm		
13	BEND RADIUS: 8 X CABLE DIAMETER		
14	CONDUCTOR RESISTANCE (DC): 9.38Ω ohms /100mtr@20°C. MAX or better		
15	DELAY SKEW: ≤45 nS/100M		
16	Temperature Rating: (- 0 to +60 C)		
XI.	CAT-6 Patch Cord 1 Mtr.		
	CAT6 Patch Cord, U/UTP, 24-26 AWG, PVC, 50µ-inch Gold Plated Plugs, Snuggles Boots, Grey, 1m		
XII.	22U Network Rack		
	22U Selfe Standing Floor Rack Enclosure NETWORK RACK 22Ux600x1000, Grey (CKD), 6 Port Horizontal 2U, 2 unit Cooling fan		
XIII.	4U Network Rack		
	4U Wall-Mount Rack Enclosure NETWORK RACK 4Ux550x400, Grey, 6 Port Horizontal 2U, 2 unit Cooling fan		
XIV.	3 KVA on-line UPS		
	a) Capacity : 3000 VA / 2400 W b) Nominal Voltage : 100 / 110 / 115 / 120 / 127 VAC or 200 / 208/ 220 / 230 / 240 VAC c) Output Voltage : 100 / 110 / 115 / 120 / 127 VAC or 200 / 208 /220 / 230 / 240 VAC d) Overload : 105% - 110% UPS Shut Down After 10 min. at Battery Mode or Transfer to Bypass When Utility is Normal 110% - 130% UPS Shut Down After 1 min. at Battery Mode or Transfer to Bypass When Utility is Normal >130% UPS Shut Down After 3 sec. at Battery Mode or Transfer to Bypass When Utility is Normal e) Battery Type : SMF/Lithium Ion f) Battery Backup : 60m or more g) Power Management from SNMP Manager and Web Browser LCD: Load Level, Battery Level, AC Mode, Battery Mode, Bypass h) Mode and Fault Indicators.		

[Note : The Bidder has to mention the actual value of offered parameters of the product in the "Column-Technical Compliance" instead of merely mentioning "Complied"].

III. TECHNICAL SOLUTION :**Overview :**

1. In this project the CCTV Surveillance System will be implemented by installing the cameras at desired locations on available infrastructure (i.e. wall, lamp post) or by installing new 4" diameter 9ft height pole. Then the entire camera will be connected through UTP cable with the help of PoE switches & other equipment. All the equipment will be kept securely in Outdoor/Indoor Joint box and Network, Floor Mount Rack at the nearest location.
2. All the cameras should have at least 360 days storage in adequate storage arrangements.
3. The Server Storage/Client technology is being used for better compatibility, future scalability, flexibility, and ease of hardware resources.
4. All the hardware devices should be kept secured under lock and key for preventing unwanted tampering.
5. The cables and related passive accessories should be covered with Conduit Pipes and necessary Joint Boxes so that good aesthetics and secured coverage can be ensured.
6. The connectors of cameras should be properly enclosed in weather-proof box for outdoor and junction box for indoor installations.
7. Proper Ties. Flexibles, T-Joint, L-Joint should be installed and no cable should be visible or easily accessible for ensuring secured installation procedures.
8. The Video Storage server and Live Viewing room may be 45-50 Ft distance from each other which is to be ensured in this project with full control of Live Viewing access.
9. The intermittent Video streaming, compromised Video Quality, Frame rate, Resolution shall be avoided in this project.
10. Post-incidence analysis video playback should be clear and Digital Zoom feature should be available on recorded video.
11. The Video display unit should have 24x7 operation capability and wall-mounted.
12. The VDU should support 4K display output for clear Quad-HD viewing of Live streaming.
13. The cameras, Video Storage Server should have 5 years warranty.

PART – C

I. GENERAL GUIDANCE FOR E-TENDERING :

- 1) **Registration of Bidder** – Bidders willing to take part in the process of e-Tendering will have to be enrolled & registered with the Government e-Procurement System through logging on to <https://wbttenders.gov.in>.
- 2) **Digital Signature Certificate (DSC)** – Each Bidder is required to obtain a Class-III Digital Signature Certificate (DSC) for submission. Details are available at the website <https://wbttenders.gov.in>.
- 3) DSC once mapped to an account cannot be remapped to any other account. It can only be inactivated.
- 4) The Bidders can update well in advance, the documents such as certificates, purchase order details etc., under **My Documents** option and these can be selected as per tender requirements and then attached along with bid documents during bid submission. This will ensure lesser upload of bid documents.
- 5) After downloading/getting the tender schedules, the Bidder should go through them carefully and then submit the documents as per the tender document, otherwise, the bid will be rejected.
- 6) **The BOQ must not be modified/replaced by the bidder and the same should be uploaded after filling the relevant columns**, else the bidder is liable to be rejected for that tender. Bidders are allowed to enter the Bidder Name and Values only.
- 7) Bidder, in advance, should prepare the bid documents to be submitted as indicated in the tender schedule and they should be in PDF/XLS/RAR/DWF formats. **If there is more than one document, they can be clubbed together.**
- 8) The bidder has to submit the tender document(s) online well in advance before the prescribed time to avoid any delay or problem during the bid submission process.
- 9) There is no limit on the size of the file uploaded at the server end. However, the upload is decided on the Memory available at the Client System as well as the Network bandwidth available at the client side at that point of time. In order to reduce the file size, bidders are suggested to scan the documents in **75-100 DPI** so that the clarity is maintained and also the size of file also gets reduced. This will help in quick uploading even at very low bandwidth speeds.
- 10) It is important to note that, **the bidder has to Click on the Freeze Bid Button, to ensure that he/she completes the Bid Submission Process. Bids which are not Frozen are considered as Incomplete/Invalid bids and are not considered for evaluation purposes.**
- 11) The **Tender Inviting Authority (TIA)** will not be held responsible for any sort of delay or the difficulties faced during the submission of bids online by the bidders due to local issues.
- 12) After the bid submission, the bid summary has to be printed and kept as an acknowledgement as a token of the submission of the bid. The bid summary will act as a proof of bid submission for a tender floated and will also act as an entry point to participate in the bid opening event.
- 13) **The bidder should see that the bid documents submitted should be free from virus and if the documents could not be opened, due to virus, during tender opening, the bid is liable to be rejected.**
- 14) The bidders are requested to submit the bids through online eProcurement system to the TIA well before the bid submission end date and time **(as per Server System Clock).**

ANNEXURES

[To be submitted in following Format]

ANNEXURE – I

DECLARATIONS

Sir,

Having examined the Bid Documents of **e-Tender for Supply, Installation & Maintenance of 96 Nos. CCTV Camera (32 nos. of Outdoor Camera and 64 nos. of Indoor Camera) to be installed at 08 Police Stations of Kolkata Police under State Action Plan of the Scheme “ASUMP”** for the use of Kolkata Police, We, _____, offer to supply and deliver the entire work in conformity with the Terms & Conditions laid down in the Tender Notice No. _____ dated _____ and would abide by the same terms and conditions throughout the period of contract.

We, hereby also agree to execute a “Contractual Agreement” with Kolkata Police based on all the terms & conditions laid down in the Tender Notice No. _____ dated _____ in the event of being selected as a successful Bidder.

We understand that you are not bound to accept the lowest or any bid you may receive.

We also understand that you have the right to revise the quantities and/or split the total order among the Bidders and/or procure the available and compatible items/equipments through GeM (Government e-Marketplace).

Signature with date

Name in block letters

Seal of the Company

ANNEXURE – II

ONLINE SUBMISSION OF EARNEST MONEY

Necessary Earnest Money will be deposited by the bidder electronically: online—through his net banking enabled bank account, maintained at any bank or: offline—through any bank by generating NEFT/RTGS challan from the e-Tendering portal. Intending Bidder shall have to get the Beneficiary details from e-Tender portal with the help of Digital Signature Certificate and may transfer the EMD from their respective Bank as per the Beneficiary Name & Account No., Amount, Beneficiary Bank name (ICICI Bank) & IFSC Code and e-Proc RefNo.

Intending bidder who wants to transfer EMD through NEFT/RTGS must read the instruction of the Challan generated from e-Procurement site.

Bidders are also advised to submit EMD of their bid, **at least 3 working days before** the bid submission closing date as it requires time for processing of Payment of EMD.

Bidders eligible for exemption of EMD as per Govt. rule may avail the same and necessary documents regarding the exemption of EMD must be uploaded in the EMD folder of Statuary bid documents.

Unsuccessful bidders will get their EMD refund automatically online.

ANNEXURE – III**UNDERTAKING REGARDING BLACKLISTING**

[To be executed on Rs.10/- non Judicial Stamp paper and duly notarized]

I/we _____ Contractor/Partner/Sole Proprietor (*strike out whichever is not applicable*) of the Firm M/s. _____ having its registered office at _____ do hereby declare and solemnly affirm as follows :

1. That the firm M/s. _____ has not been blacklisted/debarred/suspended during last **three (03) years** by any Union Government or State Government or any of their Departments, Undertakings, or Autonomous Bodies.

OR

I/we _____ Contractor/Partner/Sole Proprietor (*strike out whichever is not applicable*) of the Firm M/s. _____ having its registered office at _____ do hereby declare and solemnly affirm as follows :

1. That the firm M/s. _____ was blacklisted or debarred by Union/State Government or any Organization from taking part in Government tenders for a period of _____ years w.e.f. _____ to _____. The period is over on _____ and now the firm/company is entitled to take part in Government tenders.
2. That the above statements are true and correct to the best of my/our knowledge and belief, and nothing material has been concealed therefrom.

I/We further declare that if any information furnished herein is found to be false or incorrect at any stage, the competent authority shall be at liberty to take any action as deemed fit, including rejection of the bid or termination of contract.

Deponent

Signature : _____

Name : _____

Designation : _____

Date: _____

Place: _____

ANNEXURE – IV

SECURITY DEPOSIT (SD)

[To be stamped in accordance with Stamp Act]

Ref: Bank Guarantee No.

Date:

To

Dear Sir,

WHEREAS (Name of bidder) hereinafter called "the bidder" has undertaken, in pursuance of Contract dated, (hereinafter referred to as "the Contract") **Supply, Installation & Maintenance of 96 Nos. CCTV Camera (32 nos. of Outdoor Camera and 64 nos. of Indoor Camera) to be installed at 08 Police Stations of Kolkata Police under State Action Plan of the Scheme "ASUMP"**.

AND WHEREAS it has been stipulated in the said Contract that the Bidder shall furnish a Security Deposit ("the Guarantee") from a scheduled bank for the sum specified therein as security **Supply, Installation & Maintenance of 96 Nos. CCTV Camera (32 nos. of Outdoor Camera and 64 nos. of Indoor Camera) to be installed at 08 Police Stations of Kolkata Police under State Action Plan of the Scheme "ASUMP"**.

WHEREAS we ("the Bank", which expression shall be deemed to include its successors and permitted assigns) have agreed to give Kolkata Police the Guarantee:

THEREFORE the Bank hereby agrees and affirms as follows:

1. The Bank hereby irrevocably and unconditionally guarantees the payment of all sums due and payable by the Bidder to Kolkata Police Under the terms of their Agreement dated on account of any breach of terms and conditions of the said contract related to partial non-implementation and/ or delayed and/ or defective implementation. Provided, however, that the maximum liability of the Bank towards Kolkata Police under this Guarantee shall not, under any circumstances, exceed in aggregate.
2. In pursuance of this Guarantee, the Bank shall, immediately upon the receipt of a written notice from Kolkata Police stating full or partial non-implementation and/ or delayed and/ or defective implementation, which shall not be called in question, in that behalf and without delay/demur or set off, pay to Kolkata Police any and all sums demanded by Kolkata Police Under the said demand notice, subject to the maximum limits specified in Clause 1 above. A notice from Kolkata Police to the Bank shall be sent at the following address:

.....
Attention Mr
3. This Guarantee shall come into effect immediately upon execution and shall remain in force for a period of **05 (five) years** from the date of its execution.
4. The liability of the Bank under the terms of this Guarantee shall not, in any manner whatsoever, be modified, discharged, or otherwise affected by -
 - i) Any change or amendment to the terms and conditions of the Contract or the execution of any further Agreements.
 - ii) Any breach or non-compliance by the Bidder with any of the terms and conditions of any Agreements/ credit arrangement, present or future, between Bidder and the Bank.
5. The BANK also agrees that Kolkata Police at its option shall be entitled to enforce this Guarantee against the Bank as a Principal Debtor, in the first instance without proceeding against Bidder and notwithstanding any security or other guarantee that Kolkata Police may have in relation to the Bidder's liabilities.
6. The BANK shall not be released of its obligations under these presents by reason of any act of omission or commission on the part of Kolkata Police Or any other indulgence shown by Kolkata Police Or by any other matter or thing whatsoever which under law would, but for this provision, have the effect of relieving the BANK.
7. This Guarantee shall be governed by the laws of India and only the courts of Kolkata shall have exclusive jurisdiction in the adjudication of any dispute which may arise hereunder.

Dated this the Day of

Witness

(Signature)

(Name)

(Official Address)

(Signature)

Bank Rubber Stamp

(Name)

Designation with Bank Stamp

Plus Attorney as per Power

of Attorney No.

Dated:

ANNEXURE – V**MANUFACTURER'S AUTHORIZATION LETTER**

[if applicable]

TENDER NOTICE NO. _____

Date _____

To

WHEREAS _____ who are official producers of _____ and having production facilities at _____ do hereby authorize _____ located at _____ (hereinafter, the "Bidder") to submit a proposal of the following Products produced by us, for the Supply Requirements associated with the above Tender.

Details of the Product(s):

- **Product Name:** _____
- **Model Number:** _____
- **Mention period of End-of-Life :** _____

When resold by _____, these products are subject to our applicable standard end user warranty terms.

We assure you that in the event of _____, not being able to fulfill its obligation as our Service Provider in respect of our standard Warranty Terms we would continue to meet our Warranty Terms through alternate arrangements and also provide spares in accordance with the Tender for the period of **05 (five) years**.

Name

In the capacity of

Signed

Duly authorized to sign the authorization for and on behalf of : _____

Dated on _____ day of _____, _____.

Note: This letter of authority must be on the letterhead of the manufacturer, must be signed by a authorized person of the organization who is competent and having the power of attorney to bind the Producer, and must be included by the Bidder in its bid as specified in the Instructions to Bidders.

ANNEXURE – VI**DECLARATION FOR ACCEPTANCE OF POST-WARRANTY AMC/CAMC**

[to be submitted on the Bidder's Letterhead]

TENDER NOTICE NO. _____

Date _____

To_____

_____**Subject : Declaration Regarding Acceptance of AMC/CAMC Terms.****Sir,**

I/We, _____ the undersigned, hereby declare that I/We have carefully read and understood the clause relating to the **Post-Warranty Annual Maintenance Contract (AMC/CAMC)** as stipulated in the tender document.

I/We hereby **unconditionally accept** that :

- 1) After expiry of the Comprehensive Warranty Period, Kolkata Police may, at its sole discretion, enter into a fresh AMC/CAMC with us.
- 2) Any such AMC/CAMC shall be subject to mutual written agreement between both parties.
- 3) The cost of the AMC/CAMC shall **not exceed ten percent (10%) of the original Contract Value** for each subsequent year.
- 4) I/We agree to abide by all terms and conditions related to the AMC/CAMC as may be mutually finalized.
- 5) I/We understand that **non-submission of this declaration may lead to rejection of our bid.**

I/We hereby declare that the information furnished above is true and correct to the best of my/our knowledge and belief.

Authorized Signatory: _____

Name: _____

Designation: _____

Company Name: _____

Address: _____

Phone/Mobile: _____

Email: _____

(Seal of the Bidder)

ANNEXURE – VII **AGREEMENT**

[To be stamped in accordance with Stamp Act]

ARTICLES OF AGREEMENT made _____ between the GOVERNOR of the STATE of WEST BENGAL, represented by the Commissioner of Police, Kolkata having its registered office at 18, Lalbazar Street, Kolkata-700 001 (hereinafter call the LICENSOR which expression shall his successor in his office and assigns) of the **ONE PART**

AND

Shri/Smt./Miss _____ Son/daughter/wife/widow of _____ carrying on business under the name & styled of M/s. _____ of _____, hereinafter referred to as the 'LICENSEE' (which expression shall unless excluded by or repugnant to the context be deemed to include the respective heirs, executors, representatives and permitted assigns) on the **OTHER PART**.

WHEREAS the Contractor has submitted a tender for _____ to Kolkata police for the period from _____ day of _____ at the rate Rs. _____ (Rupees _____) only including delivery and other charges to any place where the Kolkata Police Offices are situated and the said tender has been accepted by the Commissioner of Police, Kolkata for and on behalf of the 'Governor'.

WITNESSETH and it is hereby agreed as follows :-

1. THAT the Contractor shall supply the quantities of goods mentioned in the 'SCHEDULE' as per sample submitted by the Contractor at the rate mentioned therein including delivery and other charges to any place where the Kolkata police Officers are situated.
2. THAT the Contractor shall deposit with the Commissioner of Police, Kolkata Rs _____ (Rupees _____) Only as Security for the fulfillment of the terms and conditions of this Agreement containing on the Part of the Contractor.
3. In the event of the Contractor failing to make a Security Deposit in the matter hereinafter mentioned, the Commissioner of Police, Kolkata or any Officer authorized on behalf of him, may at his discretion, forfeit the Earnest Money lodged with this tender and cancel the acceptance of the tender.
4. The Contractor shall supply such goods contracted for, within the scheduled time specified in the schedule hereto.
5. If the Contractor by any cause, other than his own neglect or default be prevented or delayed from supplying goods within the period as mentioned in the PARA-4, the period of supply may be extended by the Commissioner of Police, Kolkata on his being satisfied that reasonable grounds exists for such extension.
6. If the Contractor fails to supply article/goods as per terms & conditions of the TENDER NOTICE and/or acceptance letter and/or Contract of Agreement and in accordance with the accepted samples, the Commissioner of Police, Kolkata or any Officer authorised by him on his behalf, without any notice to the Contractor, forfeit the Security Deposit and/or black-list the firm/Contractor.
7. All the terms and conditions of the TENDER NOTICE and acceptance letter are binding on the Contractor.
8. If the Contractor shall fail to comply with any order as in Clause-4 mentioned or in an extended period under Clause or if goods supplied be not up to the standard then the Commissioner of Police, Kolkata or any Officer authorized by him on his behalf, may, without any notice to the Contractor, purchase elsewhere the goods required and in the case of defective goods, the Contractor shall at his own expense, remove such defect goods. Any goods, so purchased shall be considered as part of the minimum quantity which the Commissioner of Police, Kolkata is bound to take as hereinafter mentioned. Any loss incurred by reason of the price paid for such goods above the accepted rate or any other loss or expense incurred by reason of default of the Contractor, may be deducted from any bills or any money payable to the Contractor or from the Security Money to be deposited by the Contractor, otherwise recover the same by any other process of law. The Contractor shall be liable for any loss which the government may sustain on that account but the contractor shall not be entitled to any gain on purchase made against default.
9. Delivery of goods shall not be taken into stock until such goods have been inspected and considered to be fit for being accepted and taken into stock by the Inspection Committee/ Acceptance Committee of the Stores.
10. THAT the Commissioner of Police, Kolkata or any Officer authorized in that behalf shall inspect such goods delivered by the Contractor and duly taken into stock and reserves the right to reject the supply even after being taken into stock if it seems not according to the approved samples.

THIS contract shall not be sublet or assign either wholly or in part without the previous written permission of the Commissioner of Police, Kolkata or any Officer authorized in that behalf by him and on breach of this provision, the Commissioner of Police, Kolkata or any other Officer authorised in that behalf by him may determine the contract and forfeit the Security Deposit and the Contractor shall have no claim for loss thereby resulting to him on any account whatsoever.

On any breach by the Contractor of any of the terms and conditions herein on the part of the Contractor contained, the Commissioner of Police, Kolkata or any Officer authorized in that behalf by him may in addition, to recover any loss sustained, terminate the contract on "SEVEN DAYS' NOTICE" to the Contractor. The decision of the Commissioner of Police, Kolkata shall be final on any question as to extent, meaning or construction of the Schedule or any description, process or other matter contained therein mentioned.

SCHEDULE

Item Nos.	Description of specification of materials and articles to be supplied.	Approximate quantity of each to be supplied	UNIT	Rate in Words & in Figures

Signed and delivered for and on behalf Of the GOVERNOR of the STATE OF WEST BENGAL, by the Commissioner of Police, Kolkata in presence of _____

Signed and delivered for and on behalf Of the.....
In presence of

ANNEXURE – VIII**PS wise Camera List**

Sl. No.	Division	Police Station	Total Camera	Outdoor Camera	Indoor Camera
1	SD	Alipore	12	4	8
2	SD	Bhowanipore	12	4	8
3	SD	Chetla	12	4	8
4	SD	Kalighat	12	4	8
5	ED	Anandapur	12	4	8
6	ED	Purba Jadavpur	12	4	8
7	PD	Garden Reach	12	4	8
8	PD	West Port	12	4	8

ANNEXURE – IX**CHECK LIST**

[To be uploaded online after duly properly filled up]

NIT No.

NAME OF THE TENDER :

NAME OF THE FIRM :

FULL ADDRESS OF THE FIRM & BIDDER (FOR COMMUNICATION)

Mobile No. & E-MAIL ADDRESS.....

DETAILS TO BE GIVEN

SL. NO.	ITEMS	PLEASE MARK		FOR USE OF THE BIDDERS (PROVIDE REGISTRATION NUMBERS WHERE APPLICABLE)	REMARKS (FOR OFFICE USE ONLY)
1	EMD AS PER NIT / EXEMPTION	YES	NO		
2	COPY OF THE LATEST TRADE LICENCE	YES	NO		
3	COPY OF THE PARTNERSHIP DEED/ INCORPORATION CERTIFICATE/ SOCIETY REGISTRATION COPY	YES	NO		
4	COPY OF LATEST PROFESSIONAL TAX CHALLAN (IF APPLICABLE)	YES	NO		
5	COPY OF PAN CARD	YES	NO		
6	COPY OF LATEST INCOME TAX RETURN	YES	NO		
7	COPY OF GSTIN	YES	NO		
8	CREDENTIALS & OTHER PAPERS, IF ANY	YES	NO		
9	BALANCE SHEET OF LAST 3 YEARS	YES	NO		
10	PROFIT AND LOSS ACCOUNT OF LAST 3 YEARS	YES	NO		
11	SOLVENCY CERTIFICATE FROM BANK/REGISTERED CHARTERED ACCOUNTANT	YES	NO		
12	TURNOVER DULY CERTIFIED BY C.A. LAST ONE YEAR	YES	NO		
13	UNDERTAKING REGARDING BLACKLISTING	YES	NO		
14	UNDERTAKING REGARDING ACCEPTANCE OF TERMS & CONDITIONS OF NIT	YES	NO		
15	TENDER SPECIFIC AUTHORIZATION (OEM) CERTIFICATE	YES	NO		
16	TECHNICAL SPECIFICATION COMPLIANCE	YES	NO		
17	BROCHURE/PRODUCT CATALOGUE	YES	NO		
18	POST-WARRANTY AMC/CAMC COMPLIANCE	YES	NO		
19	TRAINING & TECHNICAL SUPPORT COMPLIANCE	YES	NO		
20	UNPRICED BOM (MENTIONING BRAND / MODEL)	YES	NO		
21	MANPOWER	YES	NO		
22	SERVICE DELIVERY CENTRE WITHIN KMDA JURISDICTION	YES	NO		

Note :

- The bidders are requested to see that all of the above columns are marked.
- If any of the information furnished above are found to be false, action as per tender rule will be initiated.

Sd/-
for Commissioner of Police,
Kolkata